



CAMARO

CANCELLATION POLICY

You have the right to cancel this contract within fourteen days without giving reasons.

The period of cancellation is fourteen days from the date on which you or a third party appointed by you who is not the carrier,

- took possession of the goods (in the case of a sales contract for goods supplied in a single delivery); or*
- took possession of the last goods (in the case of a contract for several goods that you have ordered as part of a single purchase order and that are delivered separately);*
- or took possession of the last partial consignment or unit (in the case of a contract for the delivery of a product in several partial consignments or units);*
- or took possession of the first delivery (in the case of a contract for the regular delivery of goods over a specific period of time).*

To exercise your right of cancellation, you must contact us at

*CAMARO – Erich Roiser GmbH,
Wagnermühle 30, A-5310 Mondsee
Tel.: +43 62324201-0;
Email: sales@camaro.at*

by means of a clear declaration (e.g. a letter or email) about your decision to cancel this contract. You can use the attached sample cancellation form, but this is not mandatory.

In order to comply with the cancellation period, it is sufficient if you send the notice of the exercise of your right of cancellation before the expiry of the cancellation period.

Consequences of the cancellation

If you cancel this contract, we will refund all payments we have received from you, including delivery costs (except for the additional costs resulting from your choosing a delivery method other than the cheapest standard



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delivery offered by us), immediately and at the latest within fourteen days from the day we receive notice of your cancellation of this contract. We will use the same means of payment for the refund as you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged any fees for this refund.

You must return or hand over the goods to us immediately and in any case at the latest within fourteen days from the day on which you inform us of the cancellation of this contract. The deadline will be met if you dispatch the goods before the expiry of the fourteen-day deadline. You bear the direct costs of returning the goods.

You will only be liable for any loss in value of the goods if such loss in value is due to handling of the goods which is not necessary for checking the nature, properties and functioning of the goods.

Sample cancellation form

You are also welcome to use our sample form for the cancellation.

Please note that the right of cancellation expires prematurely for contracts for the delivery of sealed goods which are not suitable for return for reasons of health protection or hygiene if their seal has been removed after delivery.

Shipping address in the event of cancellation

In the event of a cancellation, please send the goods to:

*CAMARO – Erich Roiser GmbH,
Wagnermühle 30, A-5310 Mondsee*



CAMARO

CANCELLATION FORM

If you wish to cancel the contract, please send us an e-mail with your cancellation statement to: webshop@camaro-austria.com

Also fill out this form and return it together with the goods to:

-  **CAMARO – Erich Roiser GmbH, Wagnermühle 30, A-5310 Mondsee**
-  **Camaro Handelsges.m.b.H. Münchener Straße 67, D-83395 Freilassing**
-  **CAMARO – Erich Roiser GmbH, Komperdell Servicestelle, Bahnhofstraße 5a, CH-9434 Au – St. Gallen**

I/we hereby cancel the contract concluded by me/us for the purchase of the following goods:

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Ordered on:

Received on:

My name:

My address:
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Date: *Signature* (only if sent on paper):